Training and Development team

PMGM – 360° review manual for evaluators

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What is 360° review

You may be asked to provide feedback for one of your colleagues, superiors, or even yourself. As a result, we would like to tell you about the purpose, benefit, and the way to provide feedback via myFox.

360-degree feedback allows each individual to understand how his effectiveness as an employee, coworker, or staff member is viewed by others. The most effective 360-degree feedback processes provide feedback that is based on behaviors that other employees can see.

The purpose of the 360-degree feedback is to assist each individual to understand their strengths and weaknesses and to contribute insights into aspects of their work that need professional development.

Benefits of 360-Degree Feedback

Improved feedback through more sources.

Team development

Personal and organizational performance development.

Responsibility for career development.

Reduced discrimination risk.

Improved customer service.

Training needs assessment.





PROVIDING FEEDBACK

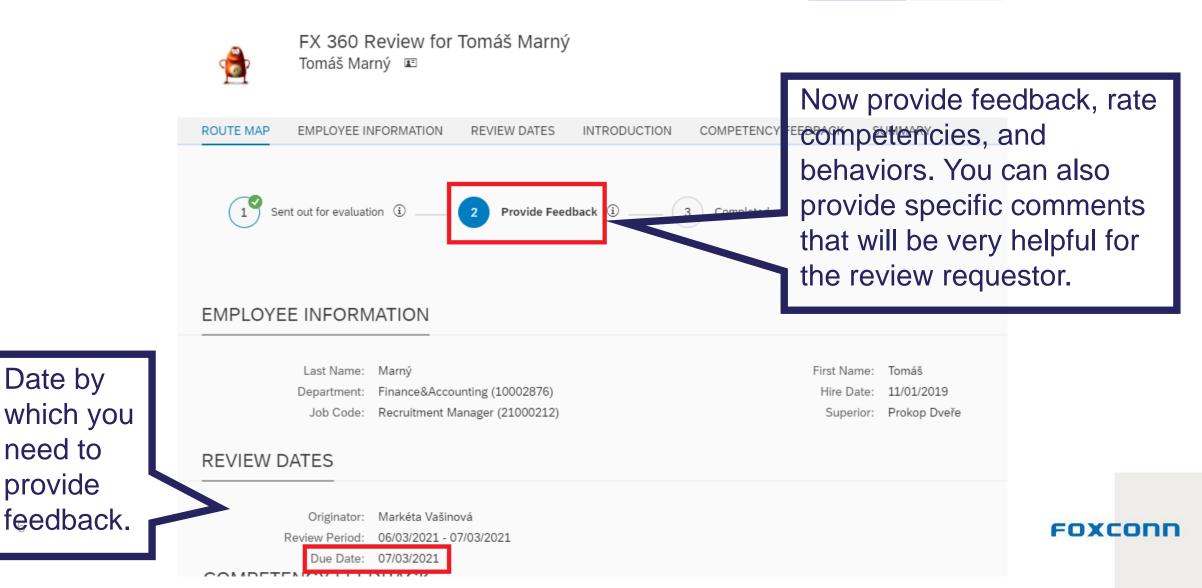


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Evaluation View Summary View



Flexibility / Innovation

She/he has the ability to adapt to changes in the environment on a personal and workload basis, remaining professionally focused on assignments and goals without emotional reaction and task disruption.

She/he comes up with new ideas which contribute to company culture, development of business, technology or she/he helps to simplify the processes. She/he encourages positive changes.

Show Less

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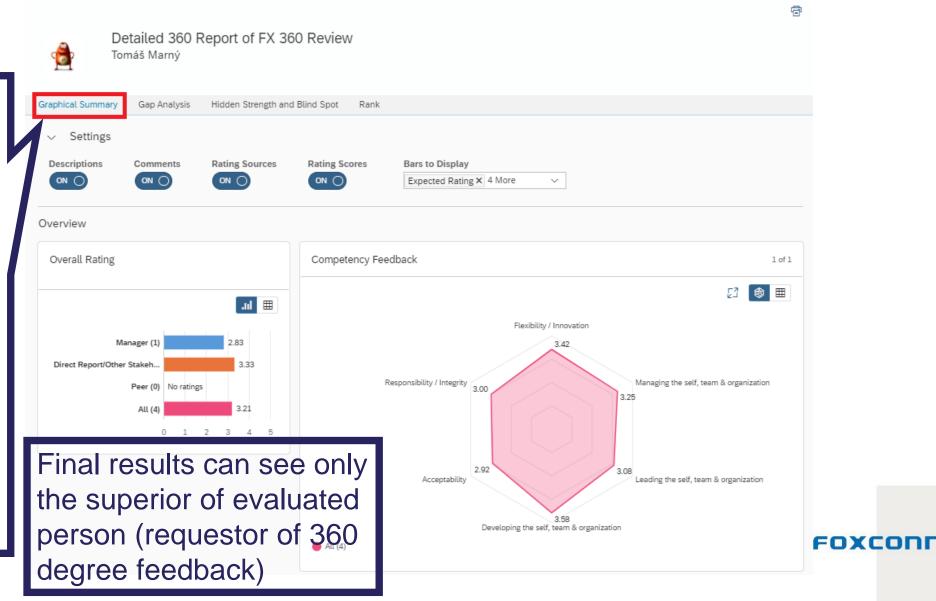


360° REVIEW RESULTS

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Detailed report – Graphical summary

In the results, the feedback requestor sees a summary of ratings including comments. Ratings and comments can be filtered by evaluator categories. Names of evaluators are never stated in the results, it is anonymous.





Output from 360-degree feedback should be presented to the employee by a person trained to provide feedback, his or her manager or a member from Development and business support team. One of the presumptions for effective output are frank and true answers ideally completed by own comments from practise.

A discussion of the results allows the employee and his or her manager to identify areas where the self-appraisal responses are in alignment with the perceptions of their peers, subordinates, and managers and where they are not.

An examination of this provides the opportunity to take on areas in the employee's work behavior, skills, and performance that may need modification to bring about a desired result and can be a real motivator for change.

