

Setting a new password for myFOX

Do you need to set a password for myFOX? Just call the phone number below and the virtual assistant Lexi will guide you through setting a new password. At the end of the call, you will receive an SMS with a generated new password for myFox, which is valid 6 hours after receiving the SMS.

The phone number is free and you can set a password anytime, anywhere. Lexi is ready to help you at any hour of the day, even outside working hours and on weekends, i.e. 24/7.

Phone number: 800 44 55 77

Lexi's phone number is also displayed on [myFOX](#) login screen.

Rules for successful password setting:

- The phone number from which you are calling must be entered in myFOX, and it must not be entered for more than one employee at the same time.
- You have to know your employee number (ID), which is on your card.
- You need to know your personal data:
 - If you have Czech citizenship, you need to know your birth number
 - If you have a citizenship other than Czech, you need to know your ID card/passport number.

If you do not meet some of the rules for successfully setting a new password, you can contact your supervisor and he/she will enter a ticket in Jira, or you can write to us via the form on the website www.myfoxconn.cz.

Finally, one practical advice for use. For employees with Czech citizenship, Lexi first expects a verbal answer to a yes/no question. The birth number and the employee number will be entered on the telephone keyboard. For other employees, all answers will be entered on the telephone keyboard. However, when entering answers, it is always necessary to wait for Foxy to finish speaking, otherwise it will not record your answer.

When calling from abroad you can reach Lexi on the paid number +420 597 317 721.

